



# Robson Community School

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## Introducing the Family Portal

Enhancing communication with parents and students

School District No. 20 is launching the MyEducationBC Family Portal in a few of our schools. We are one of the few schools in the district launching this exciting feature at this time. MyEdBC is the system used across the province for managing student information such as attendance and report cards. The family portal allows parents to have access to the MyEdBC system where you can view report cards, attendance, demographics, and progress towards graduation.

### Benefits of the MyEdBC Family Portal:

- Parents can easily access their child's report card
- Increases the security and privacy of student information. With the Family Portal, report cards are stored and accessed on a secure web server as opposed to sent out via email or on paper.
- Parents can view up-to-date attendance information on the same day it is entered.
- Parents can view demographic information and contact the school should updates/changes need to be made

In the coming weeks, you will receive an email from your school providing you with your username and password to access the Family Portal. Please add [sysadmin@myeducation.gov.bc.ca](mailto:sysadmin@myeducation.gov.bc.ca) to your address book to make sure it does not end up in your junk mail. The message will look like this:

Parent,

Welcome to the Kootenay-Columbia MyEducation BC FAMILY PORTAL which will allow access to course information.

To Access the MyEducation BC System

1. Visit [www.myeducation.gov.bc.ca/aspn](http://www.myeducation.gov.bc.ca/aspn)
2. Make sure popups are enabled for your browser
3. Your user name will be: *(your email address)*
4. Your temporary password will be: *(system generated code)*

**For instructions on how to use the portal, please refer to the MyEdBC Family Portal support guide (video and PDF) on the SD20 web site at:**

**<https://www.sd20.bc.ca/family-portal.html>**